

care & maintenance  
information

# SIGNATURE FLOORS

## Care & Maintenance Guide



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The floor you've been searching for

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Congratulations! On your purchase of a beautiful *Plantino Laminate Esprit* floor for your home.

Our *Plantino Laminate Esprit* care guide will assist you to maintain and extend the life of your new floor over many years to come. The guide also presents valuable information on your rights under Australian Consumer Law/NZ Consumer Guarantees Act 1993. There are great hints and tips in dealing with those accidents that will always happen in a busy household, and great advice on your day-to-day cleaning. This guide also contains important warranty information for your purchase. Take time to read how to best care for your new *Plantino Laminate Esprit* floor, and it will give you additional pleasure for years to come.

This guide is freely available with your purchase, and your *Plantino Laminate Esprit* retailer is aware of the availability of this important consumer information. Your retailer should provide this brochure to you at or about the time of purchase.

For further information, please do not hesitate to contact your store's salesperson.

### **CARING FOR YOUR BEAUTIFUL PLANTINO LAMINATE ESPRIT FLOOR**

Caring for your *Plantino Laminate Esprit* flooring is easy when you know how.

#### Recommended Initial Treatment

We recommend the use of Bona stone, tile and laminate floor care, because we know and trust these products.

### **YOUR PLANTINO LAMINATE ESPRIT MAINTENANCE PROGRAM**

The nature of the maintenance will depend on the amount and type of traffic, and also depends on the design. A typical maintenance program for a standard home would be as follows:

Never leave standing water more than 100 hours on the floor.

#### **Daily Care**

Sweep with a broom or vacuum the floor to remove any grit or dirt. Stubborn dirt can be removed by wiping the surface with a pH neutral cleaning product.

#### **Monthly Care**

Sweep with a broom or vacuum the floor. Mop the entire floor by using a pH neutral cleaning product. The minimum amount of water/liquid should be used to prevent standing water/moisture from penetrating into joins. Remove any marks using a damp cloth.

#### **Removing Difficult Stains**

For chocolate, grease, juice and wine stains, use lukewarm water and a non-abrasive cleaner. Nail polish, tar, markers, crayon, lipstick, ink and cigarette burns can be removed using nail polish remover or denatured alcohol. For candle wax and chewing gum, scrape carefully with a blunt plastic scraper.

Add Eucalyptus oil to a damp cloth and wipe scuff marks to remove any residue.

**NOTE:** Do NOT use a solvent or ammonia-based cleaner, either in liquid or powder form.

**AVOID:** Paints, bitumen, acids, chemicals, dyes and shoe polish. These can discolour your floor. Don't leave spills on your floor for extended periods of time. Remove stains quickly with a damp cloth.

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#### **Entrance Mats**

A proper clean-off zone is strongly recommended. It will reduce the soiling of the flooring by as much as 70%. Entrance mats, when properly serviced, can effectively remove any abrasive and foreign materials from foot traffic and cut down on tracked in water. Where possible, prevent dirt from reaching the floor. A suitable barrier matting system will help prevent soiling and abrasive material from entering a building and make maintenance easier. Regularly clean the clean-off zone so that it functions optimally. Prevent fibres from the clean-off mat from running or adhering together with dirt. As far as possible, remove sand and adherent dirt such as chewing gum using a spray or gum remover. Replace the clean-off mat in time to ensure an optimally functioning dirt entrapment zone. Avoid rubber or latex backed mats as these may leave stains.

#### **Protection of Sliding Furniture**

Good protective caps that have a sufficiently large support surface, possibly a hinge to ensure a straight contact between the furniture item and the flooring, and are made of a non-absorbent material to prevent the ingress of moisture and dirt.

#### **Plasticiser Migration**

Rubber mats and rubber tips used on furniture and chairs can cause discolouration. Rubber backed mats and shoe polish can permanently stain your floor. Rubber soled shoes left for extended periods of time can also migrate into the surface.

#### **Gouging or Scratching**

Ensure furniture with sharp or small feet are fitted with suitable end caps or glides to distribute the weight evenly. Similarly, a protective material such as felt can be fitted to prevent marking from constantly moving furniture. To avoid damage when moving heavy objects such as refrigerators, lift or slide them into position on a sheet of particle board, Masonite or plywood.

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